

Below are steps you will need to take to install eRegisterPro on workstations at your sites. There are some values that you will need to provide to our support team during the process which are highlighted below

Provide our support team the desired workstation device ID. Every workstation will get a unique device id that is up to 10 characters in length. This can not include any special characters. Each device id is registered on the back end and that can only be done by our team. If a device name is not registered, you will simply get a “Workstation ID Invalid” error and be denied access. It’s best if all of your devices share a prefix.

The items in blue below can be downloaded on our support page at <https://eregisterpro.com/support>.

Remote Access

Install remote access for our support team. ***This is optional***, but helpful if you think you will need remote assistance

[Download and Install AnyDesk Client](#)

This will install and auto-start in your system tray. **Provide our support your Any Desk ID #**

VPN Access

Install the SonicWall Global VPN Client. ***This is only necessary*** if you are a cloud customer and do not have site -to-site VPN access.

You will need to connect this in order to access eRegisterPro.

[SW_VPN_64](#)

After this is installed, click > File > Import >

Import the .rcf file provided by our support team

Password will be provided by our support team

Enable the connection.

User and password will be provided by our support team

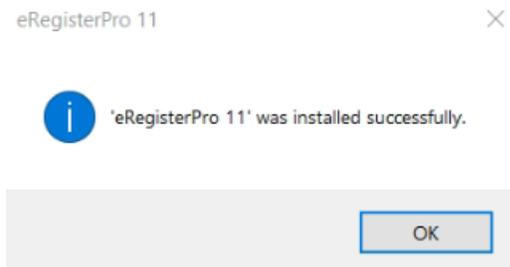
eRegisterPro 11

Install eRegisterPro 11

[eRegisterPro 11 Installer](#)

Open the downloaded Setup.exe file

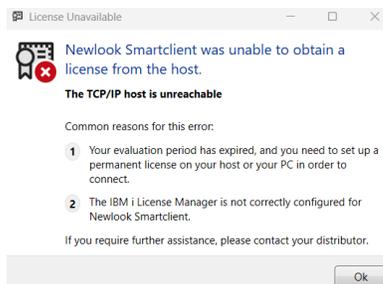
It is done installing when you see this message:



Server On-Premise Customers

If you are a cloud customer, you can skip this step

Open the eRegisterPro 11 icon. It attempt to connect to our cloud server by default, and that will fail with the message below. Click [OK] and close the application



Open File Explorer and navigate to %appdata%

Edit file eRegisterPro_config.ini in notepad and set the hostip to your IBMi Server IP address

[settings]

homepageurl=https://www.eregisterpro.com

hostip=**1.2.3.4**

Save the file

Update eRegisterPro 11

Prior to running eRegisterPro for the first time, open icon **eRegisterPro 11 Update**

This will fetch and install any updates as well as add an automatic updater to your Task Scheduler

It will take a minute or 2 to complete and will close all windows when complete.

eRegisterPro 11

Open eRegisterPro

If prompted for a logon, use the user and password provided by our support team

Click [Settings]

Fill in the highlighted values below.

Host Address 192.168.203.12 (or other if server on premises)

Screen1 Name Device ID previously provided

User Provided by our support team

Password Provided by our support team

Library Name Provided by our support team

Click [OK] to save the settings

Close and then reopen eRegisterPro

Welcome

POS Master Configuration

Host Address	<input type="text" value="192.168.203.12"/>
Screen1 Name	<input type="text" value="DEVICEID"/>
Screen2 Name	<input type="text"/>
Telnet Port (23/992)	<input type="text" value="23"/>

Attached Devices:

Receipt Name	<input type="text"/>
Pole Display Name	<input type="text"/>

Default Background Settings

HTML Color Code 1	<input type="text"/>	<input type="button" value="Try it"/>
HTML Color Code 2	<input type="text"/>	

Choose from below, or key in your own and hit "try it"
HTML #FF1493 should be entered &H009314FF



Auto - Logon

User Name	<input type="text" value="USER"/>
Password	<input type="password" value="*****"/>
Library Name	<input type="text" value="LIBNAME"/>
Load Dept Drop-Downs at Startup	<input type="text"/>

Other Local Settings:

Homepage URL	<input type="text" value="https://www.eregisterpro.com"/>
Update URL	<input type="text"/>
Image Search URL	<input type="text"/>
Image Path	<input type="text"/> <input type="button" value="Try it"/>
Image Opacity	<input type="text" value="10"/> <input type="button" value="Try it"/>
Show Border (Y/N)	<input type="checkbox"/> <input type="button" value="Try it"/>
Debug PCO (Y/N)	<input type="checkbox"/>
Click Sound	<input type="text"/> <input type="button" value="Try it"/>

Enter Numerics w/Decimals? (Y/N)	<input checked="" type="checkbox" value="Y"/>	
Connection Timeout	<input type="text" value="60"/>	<input type="button" value="Exit"/> <input type="button" value="OK"/>

